

FEDERAL REPUBLIC OF NIGERIA
NIGERIA DIGITAL IDENTIFICATION FOR DEVELOPMENT PROJECT
(P167183)

TERMS OF REFERENCE

ECSU SOCIAL ACCOUNTABILITY OFFICER

1. BACKGROUND

Of the 187 million living in Africa's most populous country, only about 30% have had their births registered - this figure drops to 19% in rural areas and to 7% within the poorest quintile of the population. Less than 50% of residents have any form of ID card, whilst only 9% of individuals have a national ID number (NIN). Based on the Global Findex Survey results of 2018, 33% of those who do not have ID cite that it is too difficult to obtain, whilst approximately 20% cite a lack of supporting documentation.

Nigeria hosts a fragmented ID landscape which incurs significant costs on the Federal Government (FGN). Over 13 government agencies (National Identity Management Commission, National Population Commission, Central Bank of Nigeria, Independent National Electoral Commission, Nigerian Communications Commission and others) and at least 3 state agencies offer ID services in Nigeria. Many of these agencies, capture biometrics and issue ID cards independently without data links with other systems, resulting in duplication and sub-optimal utilization of scarce resources.

The FGN has indicated a strong desire to harmonize the existing identification ecosystem towards developing a foundational identification platform which can be leveraged to improve service delivery. Based on completion of an initial identification ecosystem diagnostic in July 2016, the Vice President convened a workshop of all identification stakeholders in December 2016 which confirmed the need to develop a Strategic Roadmap charting the way forward. The A Strategic Roadmap for Developing Digital Identification in Nigeria was then prepared with the support of the World Bank Group, and highlighted the need for a minimalist, foundational, and eco-system-based approach to identification in the country. The Roadmap was endorsed by the Harmonization Committee at a second Vice Presidential Level Workshop attended by over 200+ identification stakeholders on January 31, 2018, and by the Federal Executive Council (FEC) in September 2019.; the group moved to submit the Roadmap to the Federal Executive Council for final government endorsement.

Consequently, the FGN applied for a credit from the World Bank and intends to apply part of the proceeds of the credit to increase the number of persons in Nigeria who have government-recognized proof of unique identity that enables them to access services. The Project will be implemented by a Project Implementation Unit (PIU) in the National Identity Management Commission (NIMC) and an Ecosystem Coordination Strategic Unit (ECSU) in the Office of the Secretary to the Government of the Federation (OSGF) under the oversight of a Project Ecosystem Steering Committee (PESC). based in Abuja, Nigeria. NIMC, through the Federal Ministry of Finance, has obtained a Project Preparation

Advance (PPA) to enable it finance preparatory activities for the Project. Some activities shall be retroactively financed by NIMC prior to approval of the PPA.

A Social Accountability Officer shall be engaged for the ECSU.

2. OBJECTIVES OF THE ASSIGNMENT

The objective of the assignment is to ensure that a comprehensive stakeholder engagement strategy and national consultation mechanism will be developed and implemented and appropriate social accountability mechanisms (for example, third-party monitoring, civil society platforms, and so on) will be defined and implemented. The Social Accountability Officer shall work closely with other officers in the ECSU and NIMC PIU in charge of communications, grievance redress, gender, and safeguards.

3. SCOPE OF SERVICES

The Social Accountability Officer shall:

- i. Lead and supervise the development and implementation of appropriate social accountability mechanisms and a comprehensive stakeholder engagement strategy and national consultation mechanism for the ID Ecosystem;
- ii. Consider and develop a breadth of social accountability tools and approaches such as focus groups and satisfaction surveys; participatory mechanisms, such as community scorecards; third-party monitoring mechanisms, such as social audits, citizen report cards; and working with independent monitoring entities;
- iii. Organize consultation and feedback workshops and meetings targeting specific population groups, for example women, youth, men, people living with disabilities, vulnerable and marginalized groups, etc. to understand their experiences under the ecosystem enrollment model and inform improvements in the enrollment model;
- iv. Provide inputs into the development of Grievance Redress Mechanism for Ecosystem Partners, M & E Framework, and a robust Communication Strategy for both internal and external communications;
- v. Submit monthly, quarterly and annual performance reports, including reports on experiences, lessons, and study/review findings, as necessary;
- vi. Carry out other duties assigned by the Coordinator of the ECSU.

4. REPORTING, LOCATION AND TIME SCHEDULES

The commencement of the services shall come into force and effect on the date (the “Effective Date”) of the Client’s notice to the Consultant instructing the Consultant to begin carrying out the services and the duration of the assignment.

The Social Accountability Officer will be an integral part of the ECSU of the Nigeria ID4D Project.

5. QUALIFICATION OF THE OFFICER

The ECSU Social Accountability Officer will have the following minimum educational and professional qualifications and experience:

- Master’s degree in Social Sciences or related field;
- A minimum of 7 years of professional experience in advocacy for social accountability with a minimum of 5 years of experience in working for any international donor-funded program/project and demonstrated knowledge and experience of SA tools such as multi-stakeholder dialogue, social audit, citizen report card, community score card, public hearing, etc.; and
- Strong inter-personal skills, in particular, demonstrated team leadership qualities and excellent oral communication skills, and excellent presentation and report-writing skills.

6. FACILITIES AND INFORMATION TO BE PROVIDED BY THE CLIENT

Adequate office space, with furniture and internet facilities, shall be assigned to the Social Accountability Officer. For all field related assignments, the Client shall provide a vehicle for local transportation.

7. ESTIMATED EFFORT LEVEL AND DURATION OF THE ASSIGNMENT

The duration of the assignment is 12 months on a full-time basis with the possibility of extension subject to satisfactory performance.